

Intelligent Billing solution for Ridgewall Group's newly merged acquisitions



Situation:

Due to the success of the Ridgewall Group's ambitious strategy, to acquire and merge several specialist managed ICT companies, the group needed to identify a billing solution to converge the multiple billing platforms, inherited as part of the acquisitions, in to one simplified solution.

Task:

PRD Technologies was selected for the contract, due to the scalability, customisation, and integration capabilities of its Intelligent Billing software.

Simon Adams, MD of PRD Technologies, commented, "One of the Ridgewall Group subsidiaries already utilised our Intelligent Billing software and approached us to see if we could support them with this new requirement and their future expansion plans."

Actions:

The systems went live in April, after the successful completion of:

- Migration from multiple existing platforms
- Integrations, including to NetSuite
- Development of new bespoke functionality



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Mark Balzaretti, Group Operations Director, Ridgewall Group



Results:

Mark Balzaretti, Group Operations Director at Ridgewall Group, said of the project, "Migrations can be notoriously stressful, but it has been a refreshing experience working with the team at PRD Technologies.

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